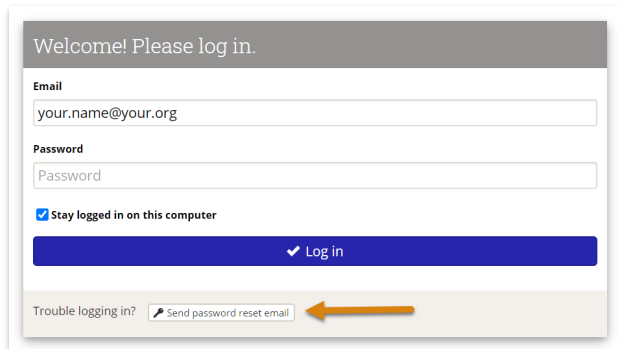


# Get New Password

Last Modified on 08/31/2020 8:42 am EDT

Whether you're forgotten your password or need to set up a new password, you can do both from the login page.

First, navigate to your DevResults site (\_\_\_\_.devresults.com). Enter the email associated with your account (probably your work email) and then click the **Send password reset email** button at the bottom of the login window.



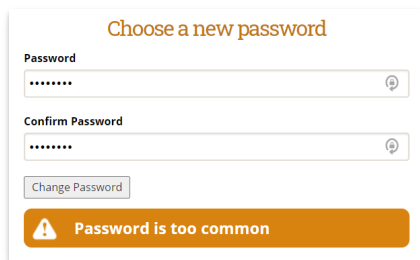
The screenshot shows a login form with the following elements: a header 'Welcome! Please log in.', an 'Email' field containing 'your.name@your.org', a 'Password' field containing 'Password', a checked checkbox for 'Stay logged in on this computer', a blue 'Log in' button, and a footer with 'Trouble logging in?' and a 'Send password reset email' button. An orange arrow points to the 'Send password reset email' button.

You'll be sent an email with a link to choose a new password. Please note that **the new password link will expire in three hours**. If you receive the following message, you'll need to start over and request a new password reset email:

**Invalid Token: Please ensure the URL is correct or try resetting your password again**  
[Return to the login page](#)

Check your email and follow the instructions to reset your password. If you don't see an email from DevResults Support (help@devresults.com), check your spam folder.

Be advised that passwords must be at least 8 characters long, and **commonly used or known leaked passwords** are not allowed.



The screenshot shows a 'Choose a new password' form with two password fields, a 'Change Password' button, and an orange error message: 'Password is too common'.

Once you log in, if you would like to change your password to something else, you can **Change Your Password** from your user profile page.

Note: Because password reset links expire within three hours, site owners are advised not to send reset links to other users outside of their working hours.

Didn't answer your question? Please email us at [help@devresults.com](mailto:help@devresults.com).

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